SHIPPING GUIDELINES

DHL Global Event Logistics is the exclusive logistics partner of the IMRP Congress 2027 at Crowne Plaza Düsseldorf-Neuss in Neuss and is responsible for the transport of all shipments to and from the stand, as well as the storage of empties and full goods.

In these guidelines you will find important information for planning your exhibits.

1. DATES

Set-up	**12 April 2027**	**8.00 a-m. – 3.00 p.m.**
Exhibition	**12. – 15. April 2027**	
Dismantling	**15.04.2027**	**2.00 p.m. – 06.30 p.m.**

DEADLINE

Order form	**19 March 2027**	**An: benedikt.noormann@dhl.com** **Cc: congress@dhl.com**
Cargo arrival at warehouse EU	**22. March - 6. April 2027**	
Cargo arrival at warehouse Non-EU	**22. March - 29. March 2027**	

2. SHIPPING INSTRUCTIONS

2.1 Delivery via warehouse in Cologne

We have a forwarding warehouse in Cologne where we can safely receive your consignment and store it temporarily after the end of the event until it is collected by your forwarding agent. The earliest date for collection is the next working day after the end of the event.

Delivery address: DHL Global Event Logistics GmbH
c/o IMRP 2027
Exhibitor: …… / Stand no.: ……
Welserstr. 10 D
D-51149 Cologne

Opening hours: Monday – Friday 8.00 a.m. – 4:00 p.m.

SHIPPING GUIDELINES

Please send your dispatch notification incl. all customs documents at least 5 working days prior delivery to congress@dhl.com.

3. STORAGE

We offer storage of empties and full goods after set-up. Due to local fire safety regulations, no empties may be stored on or behind the stand.

4. TRANSPORT WITH DHL

We are pleased to offer you our transport services. For this please provide us shipment details e.g. dimensions, weight and collection date/location.

Your benefit: The complete logistics is provided from a single source. No interface risk for you.

We are looking forward to working with you!

Yours exclusive logistics partner

DHL Global Event Logistics
Contact person: Benedikt Noormann
benedikt.noormann@dhl.com

We operate exclusively on the basis of the German Freight Forwarders' Standard Terms and Conditions 2017 - ADSp 2017 - and - insofar as these do not apply to the provision of logistics services - in accordance with the Logistics General Terms and Conditions 2019. Note: The ADSp 2017 deviate from the law in clause 23 with regard to the maximum liability amount for damage to goods (§ 431 HGB) by limiting the liability to 2 SDR/kg in the case of multimodal transports including carriage by sea and in the case of an unknown place of damage, and otherwise additionally limiting the standard liability of 8.33 SDR/kg to 1.25 million euros per event of damage and 2.5 million euros per event of damage, but at least 2 SDR/kg. Insofar as the transport, storage or other handling of art objects is concerned, the General Terms and Conditions for Art ("GTC Art") shall apply as amended from time to time.